



brochure



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BoldMentor delivering world-class, Dynamics 365, innovative AI, Power Platform, and Azure Cloud solutions

Vision

Shaping the Future of Digital Business

Our vision is to be a leading provider of innovative software solutions that empower organizations to thrive in the digital age. We aim to be recognized as a trusted partner, known for our expertise in Dynamics 365, AI, and cloud-based solutions.

We envision a future where businesses are empowered to leverage technology to achieve their full potential, and we are committed to playing a leading role in shaping this future.

Mission

Delivering Excellence Through Collaboration

Our mission is to deliver exceptional software solutions that exceed our clients' expectations.

We achieve this through a collaborative approach, working closely with our clients to understand their unique needs and challenges.

We leverage our expertise in Dynamics 365, AI, and other cutting-edge technologies to develop customized solutions that drive business growth, improve efficiency, and enhance customer experiences.

We are committed to providing ongoing support and maintenance to ensure the long-term success of our clients' technology investments.

Values

Collaboration: We foster a culture of collaboration, both within our team and with our clients.

Innovation: We are constantly exploring new technologies and approaches to deliver cutting-edge solutions that drive business transformation.

Excellence: We strive for excellence in everything we do, from the quality of our code to the level of service we provide to our clients.

Integrity: We conduct our business with honesty and integrity, building trust and long-term relationships with our clients.

Social Responsibility: We are committed to using our expertise to make a positive impact on society, and we support initiatives that promote sustainability and social progress.



E-Commerce

Dynamics 365

AI and Copilot

Wholesales

Inspection

Add-ons

Dataverse

Marketing

Power Platform

**Empowering Digital Transformation
Through Innovation, Collaboration, AI,
Power Platform and Dynamics 365.**

Our Philosophy: People, Passion, and
Purpose

People-Centric Approach:

We recognize that our success hinges on
the talent and dedication of our team.

We foster a collaborative and inclusive
environment where every individual is
valued, respected, and empowered to
contribute their unique skills and
perspectives. We prioritize work-life
balance, professional growth, and
employee well-being.

Passion for Innovation:

We are passionate about technology and its
transformative potential. We constantly
explore new frontiers, pushing the
boundaries of what's possible with
Dynamics 365, AI, and other cutting-edge
technologies.

We embrace challenges and view every
project as an opportunity to learn and grow.

Purpose-Driven Solutions:

We are driven by a deep sense of purpose.
We strive to create solutions that not only
meet our clients' business needs but also
have a positive impact on their customers,
their employees, and society as a whole.

**We believe that technology should be
used to make a difference, and we are
committed to using our expertise to
achieve this goal.**

Global expertise with local insights

At BoldMentor Empowering Digital Transformation Through Innovation and Collaboration

we believe that technology has the power to transform businesses and improve lives.

We are more than just a software provider; we are a collaborative partner, dedicated to empowering our clients to achieve their full potential through innovative solutions.

In the vast landscape of technology, BoldMentor is the beacon of innovation. Every line of code, every solution crafted, is a step towards transforming the digital world. Embrace challenges as opportunities for growth, as we driven by passion to create solutions that inspire and empower.

Integrity is our key method of coping with the high-paced continuous growth of our business. BoldMentor We attentively choose from the best young university graduates and youth in the prime of their careers, who desire to join our field and become passionate Dynamics consultants.



We're - your strategic success partner.

BoldMentor delivering world-class, innovative AI, Dynamics 365, Power Platform, and Azure Cloud solutions

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AI Practice with Dynamics 365

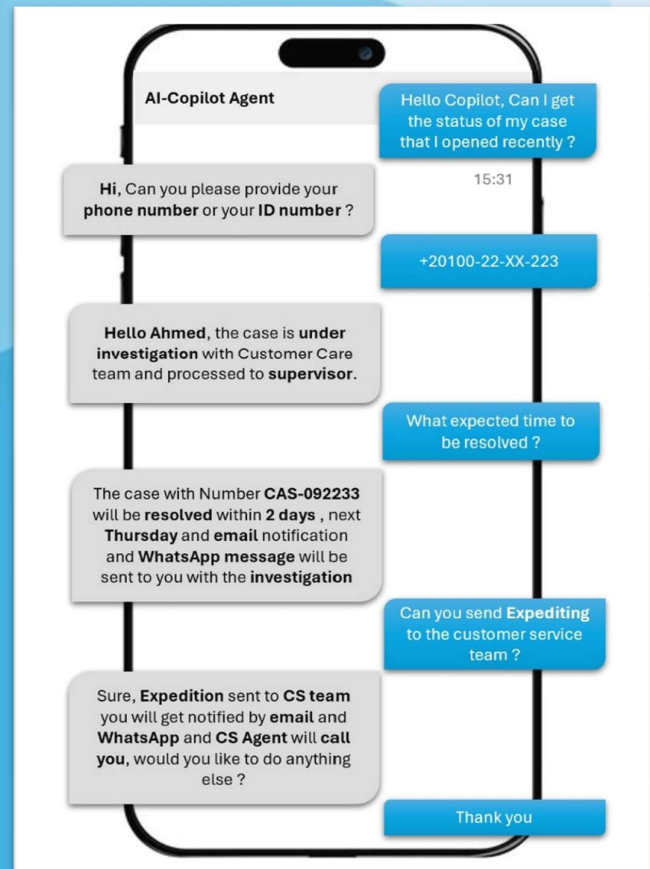
BoldMentor empowers businesses to achieve their full potential through tailored Dynamics 365 CRM implementations and intelligent solutions powered by AI and BI. We are committed to fostering a collaborative and growth-oriented environment where individuals can thrive and develop their skills.

500+ Workflows & automation	95% Customer Satisfaction Score (CSAT)
100% Real Support	15+ Copilot Agents
99.5% AI Model Accuracy	50ms Copilot Average Response Time

Our mission is to empower businesses by providing them with state-of-the-art software solutions that enhance efficiency, productivity, and growth. Partnering with Microsoft enables us to integrate world-class technology into our offerings, ensuring that our clients always stay ahead of the curve.

AI Solutions designed for your business, by Microsoft AI solution experts.

Imagine an AI Copilot seamlessly integrated within your Microsoft Teams environment, acting as a proactive bridge between your support team and your customers. This intelligent assistant automatically monitors incoming customer cases, leveraging AI to understand their current status from your CRM or case management system.



Crucially, based on predefined rules or even

Revamping, Upgrading, Full Digital transformation.

learning from past interactions, the AI Copilot then intelligently crafts and dispatches personalized updates directly to your customers via their preferred channels – whether that's an email for detailed information or a quick WhatsApp message for instant status changes. This not only streamlines communication and frees up your support agents, but also significantly enhances customer satisfaction by providing timely, accurate, and consistent visibility into their case progress

AI Copilot for Teams, focusing on customer case status and notifications.

Copilot is integrated into Microsoft services, Dynamics 365, Sales, Power Platform, and automatically inherits all your company's valuable security, compliance, and privacy policies and processes. compliance boundaries, privacy protections, and more make Copilot the AI solution you can trust.

BoldMentor is embarking on a comprehensive digital transformation, undergoing a full revamping and upgrading of its core operations to harness the power of cutting-edge technologies. This strategic initiative focuses on deeply integrating

Copilot AI across its workflows for enhanced productivity and intelligent assistance.

leveraging Business Intelligence (BI) for data-driven decision-making, and optimizing the solutions through advanced Dynamics 365 Customer Engagement (CE) Apps. This holistic transformation will not only modernize internal processes but also

5+ Leading Applications	5x Microsoft MCT in our team
1000+ Integration APIs	15+ years of Experience
25% Increase in Sales Conversions	40% Automation of Customer Service Inquiries

empower the organization to deliver even more innovative, efficient, and intelligent solutions.

Customized Solution for your Industry

In BoldMentor, we Delighted to use Dynamics 365 Technologies with Vast of products and platforms with **Low-Code / No-Code** Technologies to cutting Cost and time implementations with Fast Track implementation we used to deliver our project with ease and success stories with our Partners of success.

only modernize internal processes but also empower the organization to deliver even more innovative, efficient, and intelligent solutions

No matter your industry , or level of technology satisfaction in your organization, we are partners with our Clients doing our best to let



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you achieve the best of using Microsoft dynamics 365 Solutions and platforms.

In BoldMentor, FastTrack for Dynamics 365 represents our strong commitment to fostering the business success. participating in the

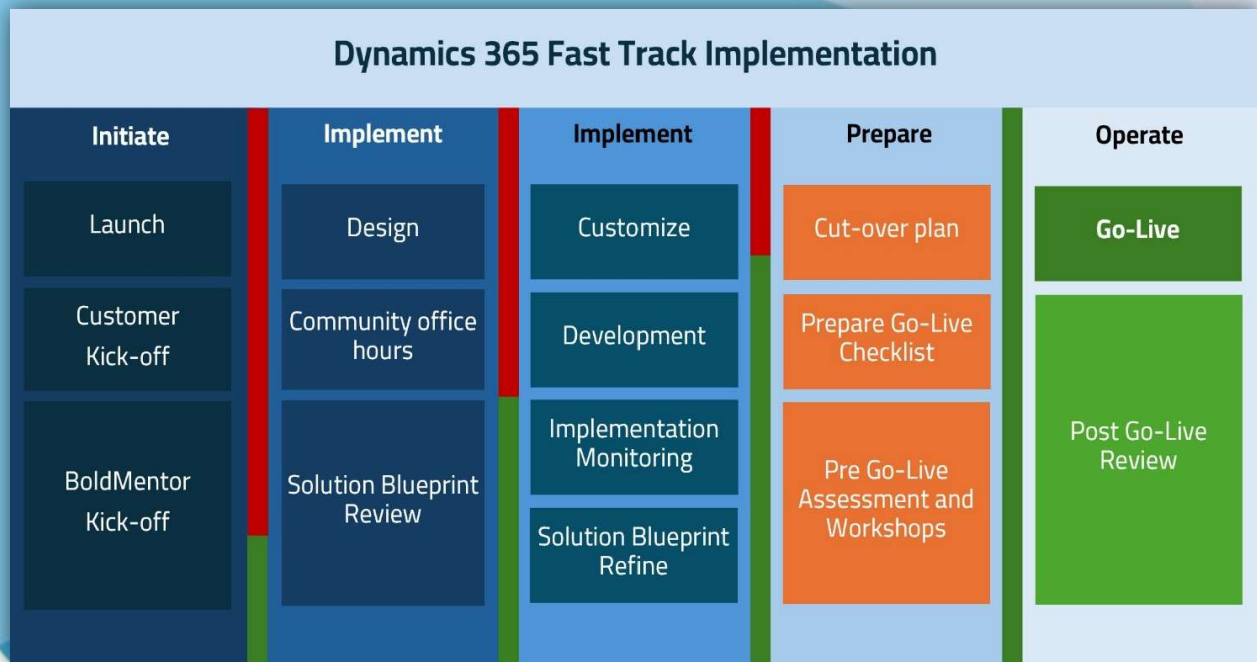
Go-Live faster with Fast-Track Implementation

FastTrack program, customers will receive ongoing guidance on best practices and how to plan for successful rollouts.

Fast Track implementation for Dynamics 365 Customer Engagement (CE) projects aims to accelerate deployment and deliver business value faster by leveraging a structured methodology and best practices.

Microsoft's own "FastTrack for Dynamics 365" program and "Success by Design" framework are key resources for this.

The project team, including the customer and Dev Team, working together to achieve faster and reliable implementation for the project and assure outcomes delivered as expected achieving the more value delivered in return.



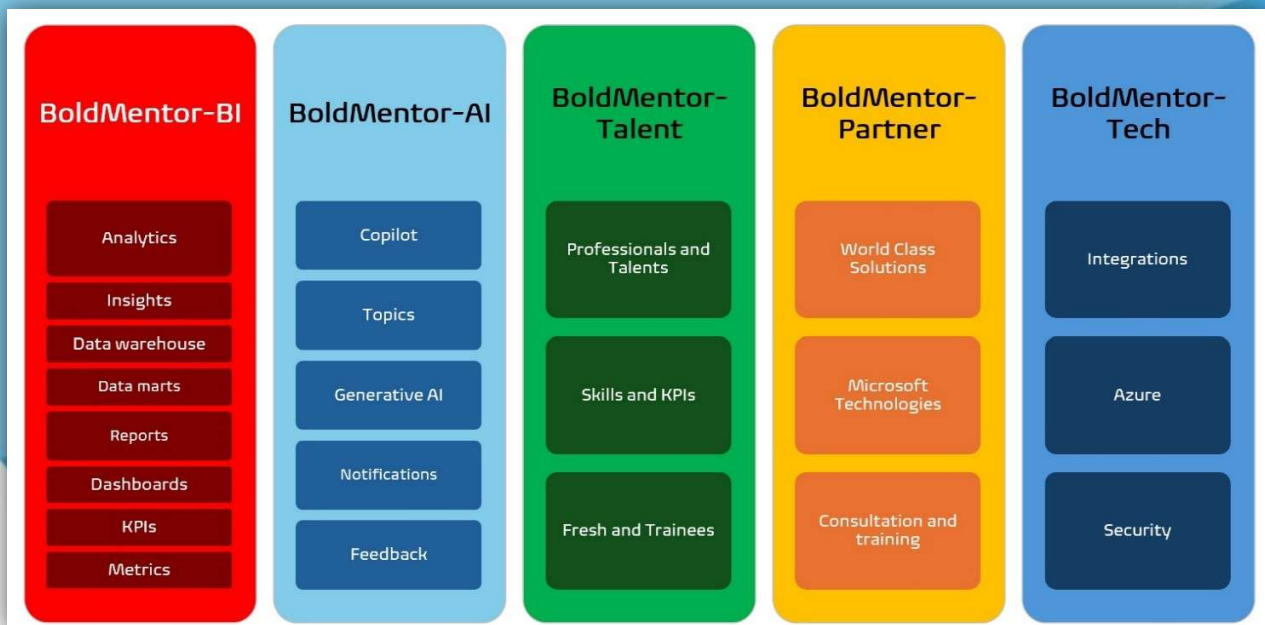
BoldMentor is a leading provider of Dynamics 365 solutions, helping organizations across various industries unlock their full potential through innovative technology. With a focus on delivering cutting-edge solutions, BoldMentor leverages the power of Dynamics 365 to transform business

BoldMentor – Eco system Diversifications

BoldMentor's Approach

BoldMentor's approach is centered around understanding the unique needs and challenges of each client. working closely with our customers to define clear objectives, develop tailored solutions, and deliver measurable results. our team of experienced consultants and developers leverages best practices, industry expertise, and a commitment to continuous innovation to ensure successful project outcomes.

By combining deep expertise in Dynamics 365 with a focus on AI, BI, and other cutting-edge technologies, BoldMentor empowers organizations to achieve their digital transformation goals and gain a competitive advantage in today's dynamic business landscape; specializing in Dynamics 365, highlighting our expertise in Tech, AI, BI, Partner Management, and Talent Management.



Business Portfolio

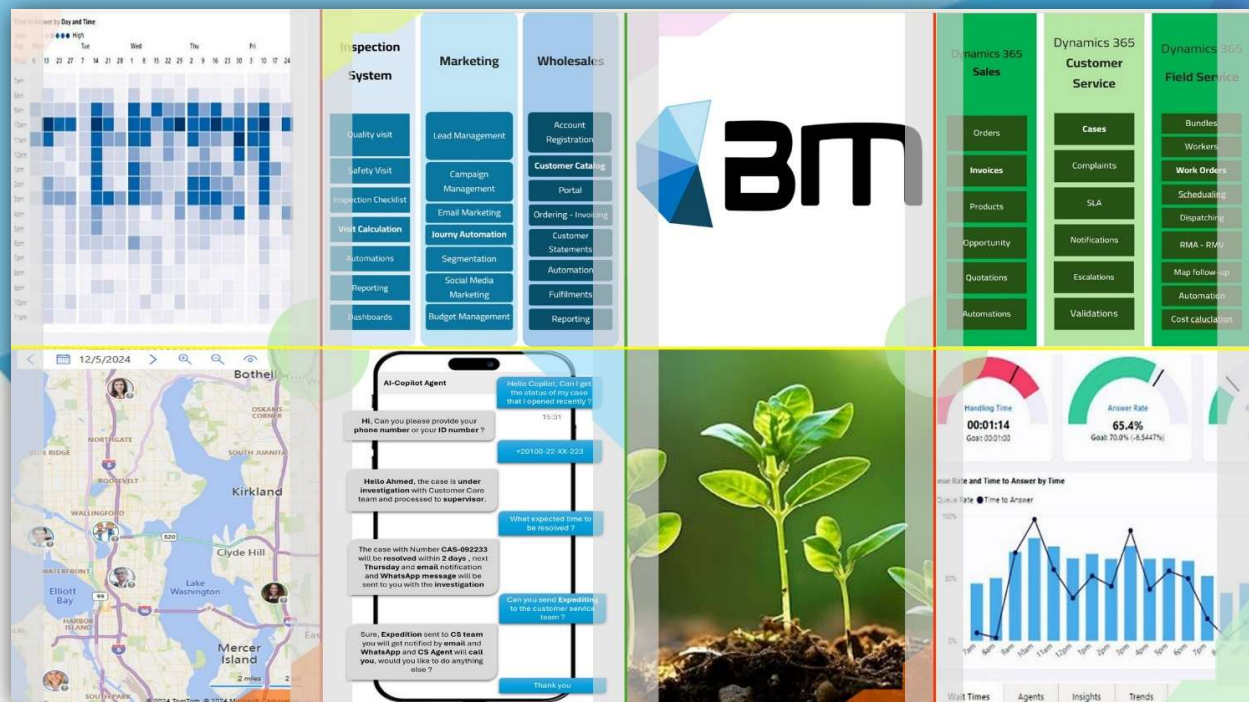
#BoldMentor-Partner Our mission is to empower businesses by providing them with state-of-the-art software solutions that enhance efficiency, productivity, and growth. Partnering with Microsoft enables us to integrate world-class technology into our offerings, ensuring that our clients always stay ahead of the curve.

#BoldMentor-BI where data-driven insights meet innovative technology, powered by Dynamics 365. Our BI team is dedicated to transforming raw data into actionable insights, helping businesses make informed decisions and drive growth

#BoldMentor-Tech Where technology meets creativity to deliver cutting-edge solutions, Our team is dedicated to pushing the boundaries of what's possible, crafting software that anticipates the challenges of tomorrow.

#BoldMentor-AI where advanced technology meets innovative solutions, powered by Dynamics 365. Our team is dedicated to leveraging the capabilities of artificial intelligence to create intelligent solutions that revolutionize industries and enhance everyday experiences

#BoldMentor-Talent Bring Talented people to a fit trained Technical and business Consultants in Dynamics 365 products family, welcoming fresh graduates and trainees to be our future Heros!



At BoldMentor, we are more than just a software company; we are a partner in your success.

We are committed to empowering your digital transformation journey, helping you achieve your business goals, and shaping a brighter future for all.

BoldMentor aims to create a sustainable and impactful business that benefits its employees, clients, and the broader community.

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